

## CHORLEY EAST COMMUNITY FORUM

### ACTION TAKEN ON ISSUES RAISED AT THE MEETING HELD ON

14 MARCH 2007

<u>YOU SAID</u>	<u>WE DID</u>
Will there be car parking spaces for disabled people in the Market Walk phase two multi-storey car park	There will be car parking spaces for disabled people built into the design of the car park.
People who work in Chorley take up valuable car parking spaces in the Town Centre - could any action be taken?	This will be considered as part of a comprehensive review of car parking in the town centre. The car parking tariffs are designed to encourage workers to use the long stay car parks. The electronic signs showing where spaces were available have helped to direct people to available car parking spaces.
People really notice the number of empty and boarded up shops in the Town Centre.	The windows of vacant shops are being dressed where possible to reduce the visual impact. We monitor this and in October the figure was 4%, which compares well with other areas.
In Astley Park what is happening with Pets Corner and the silt removed from the lake that is currently spread out on the grass?	Display boards will be situated at the gateways of the Park and updated on a regular basis. The landscaping has commenced and the Pets Corner will be retained.
Buses in the area are dirty and often break down.	We contacted Stagecoach and they have indicated that all vehicles are maintained on one of the most rigorous maintenance regimes in the bus industry. Each bus has a basic interior clean and exterior wash each night; with a more thorough clean every three weeks.
What can be done to improve public transport from rural areas to Chorley Town Centre and the hospital.	This will be examined during the Transport Accessibility Planning Study being undertaken.

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What is the the licensing process for pharmacies?

Pharmacies can only open if granted a contract from the PCT in which they are sited. There are clear approval criteria, laid down by the Dept. of Health, which the PCT is required to follow before approval can be given. If the request to open a pharmacy is rejected by a PCT the pharmacy can appeal against the decision.

The criteria include areas such as whether the new pharmacy is 'essential' or 'desirable' and in relation to its location i.e. to stop 'leap-frogging' in which a new pharmacy tries to buy premises closer to a GP surgery to gain a business advantage. The essential criteria can be by-passed (although an application would still need to go to the PCT under the exemption category) if the new pharmacy is a 100 hrs. per week facility, is an internet pharmacy or is within a shopping complex larger than 15,000 sq. m.

All NHS pharmacies are required to offer essential services i.e. NHS prescriptions under the national contract. Pharmacies can also choose to provide 'Advanced' or 'Enhanced' services. 'Advanced' services include such services as: advice to customers; information to GPs; provision of a customer private consulting room; and training/education for staff in providing advice to customers. The PCT has no control over this type of service.

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